

The SwiftAnt DiMVIC Platform
- Claims Registration Automation

African Solutions for African Opportunities

Digitalizing Claims Registration

Microsoft
Partner



Gold Data Analytics
Gold Application Development
Gold Cloud Platform



OUTSTANDING ACHIEVEMENT AWARD
FOR BUSINESS EXCELLENCE
MAY - 2018

SwiftAnt
DIGITALIZATION.
Simplified

The SwiftAnt DiMVIC Platform

African Solutions for African Opportunities

Claims Registration Automation



SwiftAnt partnership will enable unique market differentiators for Insurance companies.

Digitalization when correctly implemented, will lead to increased profitability (EBIT MARGIN & Net profit margin) and will create sustainable & competitive differentiation.

With Digitalization, Insurers can prevent fraudulent Claims, achieve customer service excellence with faster Claims settlement, gain increased customer satisfaction. Today's consumers are ready to use Digital and remote channels and the insurance companies need to evolve with Digitalization to deliver superior customer service to gain loyalty, lower claims management costs and achieve greater operational efficiencies.

Leveraging emerging trends of AI & ML, SwiftAnt has developed the digitalization of motor claims that leads to processes that are easier and quicker – with the help of artificial

intelligence and smartphones.

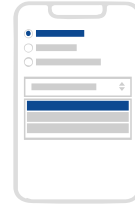
The solution is available in our **D**igital **M**otor **V**ehicle **I**nsurance **C**ertificate Platform (**DiMVIC**). Click [here](#) to learn more about DiMVIC. This is backed by our years of Domain Expertise and Technological Prowess. Salient features of Claims Registration Automation app:

- Most important thing in any Claims is – getting the instant help (medical / towing / Police / Garage) and ability to connect the personnel involved in accident.
- Prevent fraudulent claims
- Claims management become fully digital (moving away from paper-based processes and exploiting the opportunities provided by Covid – 19).
- Improved Assessor's efficiencies.

Digital Process Flow:: Claims Registration Automation

Step 1: Claim type & Vehicle selection

Reason for Claim, select vehicle & associated insurance details are automatically captured **(10 seconds)**.



Step 2: Detailed Information

Detailed information & where necessary system will automate workflows & notifications for medical emergencies **(30 seconds)**.

Step 3: Click Pictures

Capture the pictures for damaged parts **(1 – 3 minutes)**, Machine Learning detects the damages.



Step 4: Review and Edit Insured & Driver Information

As necessary add additional driver information if driver is not insured **(1 – 2 minutes)**.

Step 5: Acknowledgement and Submit

Review, sign and add voice messages + Submit **(1 - 3 minutes)**.



Key Benefits



Automated and Instant help



Reduced Costs



Digital & tamper proof Visual Evidence preventing fraud



Improved Trust Levels



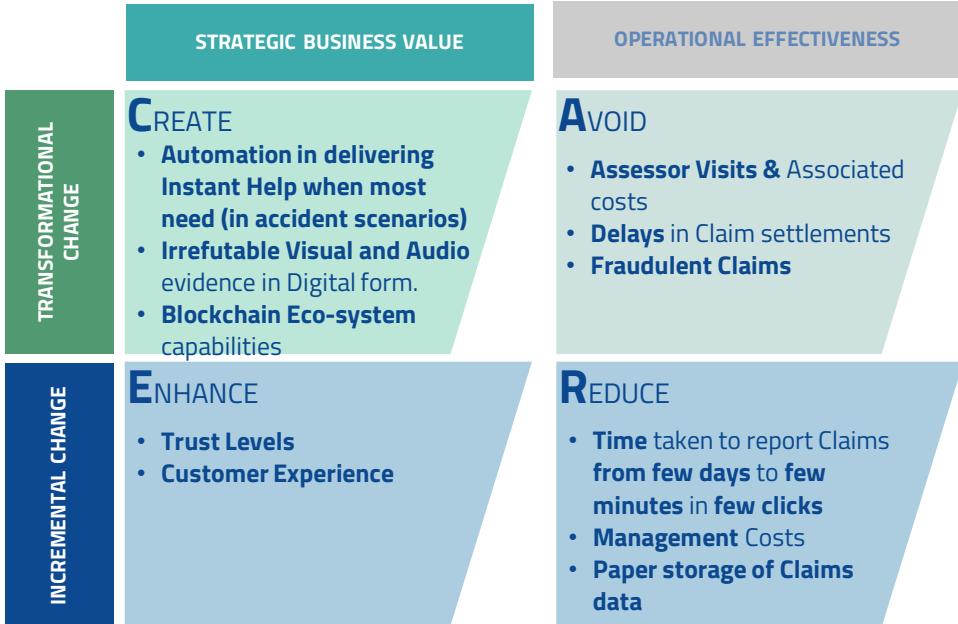
Operational efficiencies



Contactless & Paperless processing

Digital C-A-R-E Methodology for Claims Registration Automation

SwiftAnt will govern this initiative with proprietary DIGITAL C-A-R-E Framework that will encompass all the stakeholders in the ecosystem to provide a seamless user experience.



SwiftAnt's C-A-R-E methodology to map how change in technology benefits the business:

Create: New business and capabilities

Avoid: Eliminate / Avoid manual / redundant operations

Reduce: Operational overheads / manual tasks &

Enhance: Business capabilities

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SwiftAnt IT solutions is fast emerging as an African leader in delivering digital insurance solutions.

Click [here](#) to know more about our Microsoft Published success story in Kenya.

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#SwiftAnt

#DigitalizationSimplified

#DoMoreWithLess